

# Welcome to Sylvia

To the new resident of the City of Sylvia:

**The City shall provide and bill you for the following services:**

**Natural gas  
Water  
Sewer  
Refuse collection**

Utility Connection Fee: \$50.00 Water  
\$200.00 Gas  
Total Connection Amount \$250.00  
(Non-Refundable)

## **CITY TRASH / RECYCLE COLLECTION:**

The trash collection charge is used to pay a private contractor to pickup and dispose of recycling and trash. The refuse container is a 90-gallon super cart furnished by Nisly Brothers Trash Services. Trash(green cart),placed in an improper container shall not be collected. Trash is collected on Thursday mornings, and the containers should be placed on a north or south street (not in the alley). Recycling(tan cart), placed in recycle carts, will be picked up every other Monday each month, when placed at the curb.

### **Residential Charges per Month:**

1 Trash Container \$17.00  
2 Trash Containers \$21.00  
3 Trash Containers \$25.00

### **Commercial Charges per Month:**

1 Trash Container \$20.00  
2 Trash Containers \$24.00

**\* Any home or business using the city utilities will be charged for trash.**

## **THE CITY OFFICE HOURS:**

Monday - Friday: 8:00 a.m. to 12:00 p.m.  
Office telephone number is (620) 486-2472  
Sylvia City Hall location: 120 S. Main St.  
Mailing address: P.O. Box 247 Sylvia KS. 67581

## **AFTER HOUR EMERGENCIES PLEASE CALL:**

Maintenance Superintendent : Glen McFann (620) 904-8239  
**\*\*\* Please note: There is a \$50 service fee for ANY after-hour calls for service.**

## **RECEIVING YOUR MONTHLY BILL:**

Your City utility bill is mailed to you the first of the month for the previous month's service.

(example your utility bill for January will be mailed out February 1<sup>st</sup>)

This bill is due by the 25<sup>th</sup> of each month. A 10% penalty is added when the bill is not paid by this date. **There are no exceptions to this late charge.**

**PLEASE NOTE:**

**Utility Services will be disconnected if the entire bill including any late charges are not paid by the 15<sup>th</sup> of the following month.**

**Any questions regarding your bill will need to be brought to the City Clerk.**

**NON-PAYMENT RECONNECT FEES:**

If services are disconnected due to non-payment the entire bill with late charges must be paid in full. This amount needs to include the reconnect fee that is non-refundable.

Water reconnect fee: \$ 50.00

Gas reconnect fee: \$200.00

If a customer would like services to be disconnected and reconnected at a later date, reconnect fees must be paid and are non-refundable.

Water reconnect fee \$25.00

Gas reconnect fee \$100.00

Electricity: **Midwest Energy, Inc.**

1330 Canterbury Road  
Hays, Kansas 67601-0898  
1-800-222-3121  
www.mwenergy.com

**Telephone: Brightspeed**

New service: 1-800-788-3500  
Repair service: 1-800-788-3600  
Payments: Brightspeed  
P. O. Box 660068, Dallas, TX 75266-0068

**SYLVIA LIBRARY: LOCATED ACROSS FROM THE CITY OFFICE BUILDING**

The library is open from 1:00 p.m. to 6:00 p.m. on Tuesdays and Friday.  
There are two computers available for public use.

**Sylvia City Librarian**

**Cheryl Eisenhour : 620-388-2084**

**1-6 pm on Tuesdays and Fridays: 620-486-2472**